



ANSTO VISITOR INFORMATION FACT SHEET

On behalf of ANSTO thank you for your interest in our tours. We hope your visit to ANSTO will be both enjoyable and informative.

It is important to all Australians that our national assets are kept secure. For this reason, ANSTO has implemented a range of safety and security measures that visitors need to observe. All ANSTO visitors need to provide the following information prior to coming onsite:

	Full name	Gender	Residential Address	Date of Birth	Nationality	Photo identification*		
						ID Type	State/Country ID Issued By	ID Number
Adults 18 years & over	✓	✓	✓	✓	✓	✓	✓	✓
Under 18 years of age	✓	✓	✓	✓	✓	✗	✗	✗
School students	✓	✗	✗	✗	✗	✗	✗	✗

*Forms of photo identification that are accepted are:

- Current Australian Drivers Licence
- Current Proof of Age card
- Current Passport
- Seniors Card (accepted for persons over 60 years of age who have no other form of ID)

Please note the following on the day you visit ANSTO:

- Adults (visitors aged 18 or more) **must bring their identification with them for verification** by ANSTO representatives on arrival. Adults who do not bring their identification with them on the day of the tour will not be permitted to proceed on the tour.
- As ANSTO is an industrial site and for safety reasons, all visitors need to wear appropriate, fully enclosed footwear. **Sandals, thongs or stiletto heels are not permitted.**
- **Photography is not permitted onsite.** Photographic devices such as cameras or mobile phones with cameras and other recording devices must be left behind in the Discovery Centre in the lockers provided.
- **Bags or cases are not permitted onsite.** If you need to take snacks, drinks, medical or baby supplies with you, these can be carried in a clear plastic bag.
- There are no refreshment facilities onsite, apart from water. Outside of the site and adjacent to the ANSTO Discovery Centre, the ANSTO Café is open to the public Monday to Friday.
- Individuals visiting the site must read the ANSTO Visitor Terms and Conditions prior to visiting ANSTO.

Additional information for visiting groups:

- If your group would like to book the Café for meals either before or after your tour, please contact Café staff on (02) 8525 4427.
- Please advise if any members of your group have medical conditions, mobility challenges or other special needs that we should be aware of. For example, cochlear implants, pacemakers, hearing problems, use of walking sticks or wheelchairs, etc.
- If you are bringing your own bus onsite, please note the bus must remain with the tour group for the duration of the tour. The bus driver should be advised that he/she will be required to drive the bus around the site. When passengers alight from the bus onsite, the drivers must lock the bus and join the tour.
- Nuisance, anti-social, threatening or violent behaviour will not be tolerated on any ANSTO tour.



ANSTO Visitor Terms and Conditions:

1. Visitor Prior to going onsite

Visitor entry to ANSTO on the day of the tour is subject to the following security and safety requirements

- a. Adults (visitors over the age of 18) must bring their identification to be sighted for verification purposes on arrival by ANSTO representatives. Adults who do not bring their identification with them on the day of the tour will be denied access from going onsite.
- b. The following documents are approved forms of identification
 - i. Australian Driver's Licence
 - ii. Australian or International Passport
 - iii. Australian Proof of Age Card
 - iv. Australian Pension Card
- c. As ANSTO is an industrial site, all visitors need to wear appropriate, fully enclosed footwear. For your safety, sandals, thongs or stiletto heels are not permitted.
- d. All visitors must comply with ANSTO security requirements before being permitted onsite. No weapons, firearms, explosives, alcohol, animals or containers with volatile liquids are allowed onsite.
- e. Photography is not permitted onsite. Photographic devices such as cameras, mobile phones with cameras and other recording devices must be left behind in the Discovery Centre in the lockers provided.
- f. Bags or cases of any kind are not permitted onsite. If you need to take medical or baby supplies with you, you will need to carry them in a clear plastic bag.

2. Cancellation of tours

ANSTO reserves the right to cancel or postpone any tour at any time but will provide you with as much advance notice if this occurs.

3. Personal Information

Personal information is collected as part of ANSTO's security process and you agree that ANSTO may collect and store such information under the Privacy Act 1988 (Cth). ANSTO Discovery Centre staff, reception staff, security staff and the Australian Federal Police may have access to this personal information but must only access it for proper purposes. The information is stored electronically. ANSTO has security procedures as well as physical and technological systems to provide a robust security environment restricting access of this information to authorised personnel only. The information is disposed of in accordance with the National Australian Archives (NAA) Administrative Functions Disposal Authority (AFDA).

4. Background Checks

The Australian Federal Police may request a background check on any individual before providing them with permission to enter the ANSTO site. In this case, the individual will be contacted directly before the date of the tour and asked to complete a Background Check Consent Form.

5. Pregnancy

If you are pregnant or planning a pregnancy, it is advisable that some areas of the tour are avoided as an extra precaution. For more information please call us on (02) 9717 3090. The discussion will be handled with the utmost discretion.

6. Liability

You acknowledge that during your visit, ANSTO will not be liable to you for any loss, damage, injury or any incidental, indirect, special, consequential or economic loss or damage suffered (including loss of opportunities, exemplary or punitive damages) whether to a person or to property and whether arising from default, negligence, misconduct or otherwise by ANSTO, its employees or agents and you indemnify ANSTO against all claims. You agree that you will follow the directions of ANSTO staff at all time and will act in a safe and responsible manner.

If you have any queries regarding your visit, please contact the ANSTO Discovery Centre on (02) 9717 3090 Monday to Friday 9am to 5pm or email tours@ansto.gov.au .

Should you need to cancel or postpone your tour please let us know as soon as possible.