

TROUBLESHOOTING NETBOOK PROBLEMS



SLOW COMPUTER

1. Close tabs/programs you don't need.
2. Close internet and open again.
3. Restart the computer.
4. Remove large programs you don't need.

INTERNET WON'T WORK

1. Click network/wireless icon in your taskbar. Check you're connected.
2. Check LAN settings (control panel – internet options – connections).

COMPUTER FREEZES

1. If mouse won't move, press "Control-Alt-Delete".
2. Click "Start task manager".
3. Click "applications", click on frozen programs and click "end task".



PAGE WON'T LOAD

1. Press F5 to refresh.
2. Close browser and open again.
3. Try a different browser (Firefox, Chrome or Internet Explorer).
4. Check internet is connected.